HOUSE RULES

Regarding the use of steam baths, thermal baths, indoors and outdoors pools at the sites of Budapest Spas cPlc. (Henceforward: Company.)

The Company's professional inspector organs:

On Public Health and Medical matters:

The Public Health Department of the Government Agency of Budapest City (Address: 1138 Budapest, Váci út 174.)

and

The Public Health Department of the Government Agency - District Office - of Budapest City

- ➢ BFKH II. Public Health Department District office (jurisdiction: I., II., III. district), address: 1035 Budapest, Váradi S. u. 15.
- ➤ BFKH V. Public Health Department District office (jurisdiction: IV., V., XIII. district.), address: 1055 Budapest, Kossuth Lajos tér 13-15.
- BFKH XI. Public Health Department District office (jurisdiction: XI., XII., XXII. district.), address: 1111 Budapest, Budafoki út 59.
- ➤ BFKH XIV. District Office Public Health Department (jurisdiction: XIV., XV., XVI. district.), address: 1148 Budapest, Bánki Donát park 12/F.

BFKH XX. *Public Health* Department - District office (jurisdiction: XIX., XX., XXI., XXIII. kerület) address: 1211 Budapest, Szent Imre tér 3.

In sanitarian matters the *National Healthcare Service Center* (cím: 1125 Budapest, Diós árok 3.)

and

National Institute of Health Insurance Fund Management (address: 1139 Budapest, Váci út 73/A)

In water management matters the first-degree hydrographic authority is the National Directorate General for Disaster Management (address: 1081 Budapest, Dologház u. 1)

and

the second-degree hydrographic authority is the National Directorate General for Disaster Management, Ministry of the Interior (address: 1149 Budapest, Mogyoródi út 43.)

Instructions of the present House Rules (general instructions) are applicable in every Company operated bath or pool, furthermore, the attachments of the present House Rules in some baths can specify particular regulations, these must be complied with additionally. Regulations of the present House Rules regarding bath, wellness and other services, must be put in use in some baths or pools if that service is available there.

I GENERAL TERMS OF USE

- 1. By purchasing the entry ticket, the guest takes into account the regulations of the House Rules and accepts it along with the instructions of the Company. House Rules are applicable to everyone who enters the premise of the Bath's property. The Company is entitled to intervene with the necessary instruments if the House Rules are violated. In case of a felony or suspicion of felony the Company is entitled to display a photo in the Bath, made public by the authorities in order to help the investigative work.
- 2. Use of the Bath is possible by purchasing tickets for prices fixed in the price list and by using valid subscriptions. The validity period of the subscription types is included in the prospect provided at the time of the purchase. Suspension of service due to technical malfunction is previously announced on the Company's website, in this matter the Guest is not entitled to claim partial or full refunds, lower prices and other compensations.
- 3. Special or extra services can be enlisted only for the previously booked period with entry ticket valid for the given day. Exception: tickets purchased in advance, luggage service. If the number of guests inside the bath reaches the maximum capacity, guests with valid subscriptions or previously purchased tickets will be given priority at the entrance.
- 4. The price of the service includes the serving, the employees of the Bath cannot accept any extra benefits/tips. In accordance with the regulations of the sanitary law CLIV./1997., the sanitary employees of the Bath cannot claim or accept any monetary compensation, service in nature, or any other benefit for their service provision except the fee defined by the legislation.
- 5. Guests are required to use the changing room suitable for the given sector (place of entrance). Security key is required for the assisted service lockers and changing rooms. Their indented use is for the safe handling of the changing rooms. Accepting and taking them, holding them after undressing is mandatory. Company does not take responsibility for the eventual damage resulted in case of violation of the regulations.
- 6. In the locker room equipped with a changing cabin, guests are obliged to undress/change in the changing cabin. It is forbidden to stay without clothing the cabin area, the corridors leading to service areas, bath areas and the lobby.

- 7. Cabins and lockers are available for guests in the order of their entry. Use of services can be claimed by a making an appointment. In the event of the guest not arriving for the booked appointment, the services cannot be provided. In case of late arrival, services can be provided for a limited period of time.
- 8. The bath and services can only be used at the guest's own risk and responsibility. Wearing jewellery in the thermal baths is not recommended.
- 9. Only those bathing guests can stay in the sanitary and medical service area (e. g., pools, bathtubs, etc). for whom the given medical service (e.g., weight bath, mud bath, etc.) has been prescribed by the specialist recipe and who have accordingly redeemed their tickets. Due to the increased risk of accidents, it is strictly forbidden for other bath guests to stay in these rooms
 Other guests or strangers may be immediately deported from this area of the bath and may be banned from the entire bath in the event of repeated irregular stays. Exceptionally, the Sales and Marketing Director may grant an exemption from this rule (for example, photography for marketing purposes).
- 10. People with open wounds, fever, infectious or skin diseases, as well as people under the influence of drugs or intoxicants, and those under the influence of alcohol, may not use the bath and may be banned from entry. The person who pollutes the area of the bath due to his/her affected condition (vomiting, feces, urine) is obliged to pay a flatrate compensation of HUF 20,000 to the Company, for the special disinfection cleaning. If the pollution occurs in the swimming pool, the guest is obliged to pay an amount equal to the full cost of the water change in the swimming pool as compensation.

People with disabling but non-infectious skin diseases cannot use the shared bath or service, only an individual bath.

Children under the age of 14 are not allowed in the Rudas Thermal Bath and Swimming Pool or the Dandár Thermal Bath. Children under the age of 14 may only enter the Bath areas operated by the Company accompanied by an adult and use the bath and its pools, water slides, and outdoor playground slides/elements with parental or adult supervision, subject to point 15. Children under the age of 14 can only use the thermal baths on prescription. In order to comply with hygiene regulations and to ensure the safety of children, children's pools must be used exclusively by children. An adult companion in the children's pool should only be present to the extent necessary to supervise the child, preferably one child with no more than one companion. It is strictly forbidden to use the children's pool for leg soaking, sitting, or lying down. Children under the age of 14 are not allowed in the saunas, steam baths, designated quiet lounges, and plunge pools.

11. If the child under the age of 14 does not come to the bath area with parental supervision, but as a member of a group of children, the head of the group is responsible for the child's safe bathing and behaviour. In the event of doubt, the cashier of the bath may request the presentation of a document certifying the age of the person

- intending to enter. Purchasing tickets to the Sauna World is not possible for children under 14 years of age.
- 12. Rentals (sheets, towels, bath caps, bathrobes, etc.) can only be made for a redeemed rental ticket, subject to the payment of a deposit. The deposit fee and the rental fee will be charged to the proxy (entry) watch. By handing over the borrowed equipment, after reading the proxy watch, the bath is only obliged to refund the deposit on the same day. Renting can only take place on the same day, so the borrowed assets must be returned until closing hours!
- 13. The equipment in the bath must be used as intended. The Company may claim damages from anyone who causes damage intentionally or by negligent behaviour.
- 14. It is forbidden to smoke, use electronic cigarettes or electronic devices imitating smoking in bathing buildings or free areas, regardless of the owner or operator, which provide and serve basic and additional activities specified in the Company's registry. Smoking is allowed only in designated areas. Smoking areas are indicated by a prominent and conspicuous sign: with the inscription "Designated Smoking Area" and pictogram.
- 15. The slides can only be used by everyone at their own risk, the regulations must be complied with. Arriving places must be left as soon as possible after water treatment. Wearing watches and jewellery when using the slides is forbidden and dangerous! Risk of accident! Slides may only be used in the permitted body positions indicated on the board next to the slide and in accordance with other pictograms and displays. Any deviation from these is the responsibility of the person using the slide or the accompanying person.
- 16. The toilets and showers in the bath are for one person only, and it is strictly forbidden for more than one person to be in the toilets and showers at the same time. Only one person can be in the changing cabins at a time. Exceptions to the regulations of this section are cases where several persons are present in the room due to escorting a child. Failing to comply with these regulations will constitute a serious breach of the House Rules.
- 17. In the event of fire, bomb alert, or other emergency, the instructions of the announcer or the staff of the bath must be followed. In the event of a lightning hazard, outdoor pools must be vacated immediately at the request of the pool master. The decision of the bath manager to suspend the services is made solely in order to protect the physical integrity of the guests. Guests may not make a claim against the Company (ticket refund, price reduction, other compensation) in the event of floods, power outages, storms, lightning, extreme weather conditions, and other reasons due to force majeure or beyond the Company's control, including the closure of the baths by state, municipal, or official decision, or total or partial suspension due to a third party's faulty behaviour (eg pollution of the pool by the guest).
- 18. The bath is not liable for any damage caused to guests by commercial units operating inside the bath area or other service providers the Company has a contractual relationship with.

- 19. In order to comply with health and official regulations, to ensure proper bathing treatments, to prevent accidents and to ensure the undisturbed rest of the bathing guests, it is forbidden:
- a.) to eat in the locker rooms, lounges, pool areas; to consume alcoholic beverages, except for the designated places and pools; to litter,
- b.) to use street clothes, shoes and to bring strollers, scooters, skateboards, etc. in the pool and relaxation areas and in the rooms marked with signs,
- c.) to use the communal pools without previously using the "soapy" bath (shower), foot wash,
- d.) to bring children under the age of 2 or over the age of 2 but not house-trained, even with special swimming diapers into the pools, excepting the designated pools (e.g., baby paddling pools), where they can be present wearing a special swimming diaper.
- e.) to eat in the pools and the indoor pool area, to pollute the water of the pools, to jump into the water, to make noise, and to use the pools with special diapers or pads due to health problems.
 - Guests with this type of health problem can only use the bathtub service.
- f.) to bring into the pools objects made of fragile material (glass, ceramic, porcelain, etc.), diving equipment or anything suitable for causing an accident or injury,
- g.) to enter the pools in clothing which, due to the size of its surface, is a concern for public health, water quality or accident prevention. Only swimwear that has been specifically developed for swimming purposes and is made of thin, colour-fastening material (eg. swimsuit, bikini, unikini, tankini, trikini, swimming trunks, surf pants, burkini etc.) can be worn in the pools. It is forbidden to enter the pools in any sportswear used in the street or for non-swimming purposes (eg. jeans, skirts, sports bras, leotards, leggings, compression clothing).
- h.) to stay in slippers, clogs or other rubber shoes in the pools,
- i.) to enter the changing rooms and showers for guests of the opposite sex with the exception of the child's guardian,
- j.) to distribute or display a leaflet in the bath area (without the permission of the bath),
- k.) to use the guest's own hair dryer or other personal electrical appliances.
- I.) It is forbidden to bring an animal into the bath area, with the exception of the guard dog and according to the 27/2009 (XII.3.) SZMM regulation, the helper dog,
- m.) to behave in a way that violates public morals and public order, to violate the rules of cohabitation, for example:

- i. making obscene, indecent remarks,
- ii. physical abuse,
- iii. incitement to hatred based on race, ethnicity, religion or sexual orientation,
- iv. sexually motivated physical contact,
- v. and all forms of behaviour that may be indicative of sexual intercourse and that are likely to provoke resentment and alarm in others.
- n.) to carry out selling or political activities in the bath facilities,
- o.) gambling,
- p.) to be present in the bath without slippers. The guest is responsible for accidents that occur for these reasons.
- q.) influencing, obstructing or interrupting the operation of any machine, equipment or electrical appliance in the bathroom (eg. influencing the operation of the stove in saunas, placing ice in the sauna stove; use of personal oils in guest saunas, steam chambers, pouring water or any other liquid on temperature sensors etc.).
- 20. The Company may ban from the baths operated by them persons whose conduct in the area of the bath is grossly anti-community, causes outrage/alarm in others, in case of receiving a complaint about them, or in the event of the Company's obligation to request a police detachment or police report. Without further action, a person whose conduct constitutes physical violence or any act of sexual nature may be banned from the bath without delay. The ban can be applied for a specified period or permanently.
- 21. In order to serve the needs of its guests to the maximum, the Company sells several ticket types that guests can choose from, but they must follow the rules for use. Abuses of the right of entry: (eg. ticket purchased per zone, additional ticket for extra services, sauna world), discount (eg. pensioner, student, family ... etc.), time limited discount (eg: morning swim ticket, Zsigmondy club card), transfers by the buyer to another person not otherwise entitled to a discount and in case of intentionally abusive use of the subscription, the Company may ban persons who carry out the abuse alone or jointly from the baths operated by them for a specified period. In the event of any abuse in the above manner, the perpetrator is obliged to pay HUF 15,000 to the Company as a flat-rate administrative fee.
- 22. Patients arriving in the area of the baths on the basis of a prescription from a specialist (benefiting from social security financing) are obliged to comply with the present House Rules in the same way as bath guests. The Company may ban from the baths operated by them for a specific period of time persons using the services provided with social security financing who violate the regulations of the House Rules.
- 23. Prior authorization is required for photography or filming for commercial purposes in any bath area, and a written application must be submitted to the Marketing Department of the Company (marketing@budapestspas.hu).

GENERAL REGULATIONS REGARDING OPERATION

- 1. The basic duty of the head and the employees of the bath is to ensure the cultured and professional service and rest of the guests, as well as to ensure the enforcement of health, accident prevention, personal and corporate property protection, official and other regulations. It must be ensured that the material and personal conditions for safe operation are maintained at all times from the point of view of health, work and fire protection. Any hazards that may occur must be eliminated by the bath personnel or their location must be closed to guests. Guests and bath personnel are also required to follow the emergency avoidance regulations.
- 2. The guest has the right to comment orally or in writing on the manner of the service, its quality or the behaviour of the service provider.
- 3. In the bath areas there is an electronic camera system , the guests are informed of its existence by the pictograms placed at the entrance of the baths and the displayed Data Management Prospect, these provide detailed information on the purpose, legal basis, duration and method of data processing by the Company 2> The Company monitors the entrance of the bath and certain events with a digital video recorder, about which the Data Management Prospect also informs the guests about the purpose, legal basis, duration and method of data processing on entry and exit. Violations of the House Rules can be documented based on the video recorded by the camera and the photographs taken from it. No sound is recorded by the system. A photograph of the subscription users will be taken, as defined in the "Information and Terms of Use" for the current year, which will allow the verification of identity in order to provide access during the validity of the subscription. Further information on data management is contained in the Company's current Data Protection and Data Security Policy.

4. The bath must provide:

- adequate quality of the water in the pools, cleaning, disinfection and sanitation of the pools, changing rooms and other areas belonging to the bath,
- the emptying of the pools operating with the filling and emptying system with the prescribed frequency and the complete water change which may take place, if possible, after the closing hours or in accordance with the regulations of the bath,
- emptying the filter rotor pools with the required frequency, their complete water change, and that the water returning to these pools after filtration meets the quality requirements for drinking water in terms of transparency and sterility,
- the required cleaning and disinfection of the pools after their emptying and all the areas used by the guests after closing hours,

- the required water temperatures in some of the pools, temperatures should be checked every two hours. The specified water temperatures for the pools ± 1 °C must be complied with precisely.
- 5. The operation of the public address system installed at the outdoor pools serves the purpose of broadcasting announcements, advertisements, messages and information of public interest. The equipment must only be operated at a volume that does not unduly disturb the peace and rest of the guests. The announcer can be used by the bath guests for a ticket exchanged at the cashier's desk or with the prior approval of the bath manager. The announcer may be used to broadcast service announcements only on the rarest occasions, with the permission of the bath manager.

III. OPERATING TIME, TICKET ISSUANCE

- 1. The opening hours of the bath must be displayed in a way and place that is clearly visible to guests. At the outdoor pools, the season is determined by the Company every year. The pool areas and pools of the bath must be vacated by the guests 15 minutes before the closing time in order to leave the bath area by the official closing time.
- 2. Closing of the cashier's desk will take place 1 hour before the closing time 1 órával of the bath. At the outdoor pools, the operating hours of the bath can be changed in justified cases, with the permission of the head of the organizational unit (unexpected weather conditions, persistent rain, unfavourable daytime temperature, thunderstorms, hail, lightning, technical failure, etc.). The change must be displayed in an announcement posted at the checkout or by the announcer.
- The operation of the mud, spa and weight bath section is suspended on Sundays and public holidays in some baths - according to the displayed opening hours.
 The department providing complex medical care only accepts patients on working days from Monday to Friday.
- 4. The opening hours of the pools and its units can be determined by the operator and may be changed at any time by a unilateral decision. In this context, the operator shall not be liable for any damages or other responsibility. The change must be displayed in an announcement posted at the checkout.
- 5. The use of the bath and outdoor pools can be done in accordance with the entrance prices set in the price list, specified by the Company, as well as the current valid subscription types. Prices for bath services must be displayed in a clearly visible place at the checkout. Any price change must be indicated on the price list.
- 6. Access to the pools is done through an access control system, with the so-called proxy watch that is valid on the day of the purchase (except for subscriptions, pre-purchased tickets). The proxy watch must be worn by guests in the bath area at all times. Guests can be escorted out of the bath area if the watch is not worn. Guests can only enter and exit the access control system by validating the proxy watch. It is mandatory to pass through the turntable regularly (except in justified cases, eg.: passing a person with reduced mobility.

- etc.). Climbing or jumping over it, passing under it is forbidden. The head of the bath (or deputy head) is entitled to check the guest's proxy watch and its validity at any time. Guests are required to provide the proxy watch for the duration of the check. If the check detects unauthorized use, the proxy watch will not be returned. Staying in the pool area is only possible by wearing a wristband at all times.
- 7. The employees of the bath, with the exception of the staff working at the internal sale point, may not accept money in return for any service provided by the bath.
- 8. Pre-exchanged tickets can only be used for 1 year from the date of purchase. The validity period of the subscription types is included in the prospect provided at the time of the purchase.
- 9. Daily tickets are valid for a one-time entry on the day of the purchase. If the guest leaves the bath area, they can only re-enter if a ticket is redeemed.
- 10. Discount subscriptions and daily tickets can only be purchased with an authentic proof of entitlement to the discount. In the absence of this, it is only possible to purchase the full-priced subscription or ticket. A pensioner ticket is eligible for purchase by a person who has reached the age of 65 and proves his age by presenting an identification document valid at the time of ticket purchase. Retired persons under the age of 65 are entitled to exchange a discounted ticket upon presentation of the retired registry card. Student tickets are only provided by the Company upon presentation of a valid daytime student ID card.
- 11. Daily tickets and subscriptions (annual, half, quarter or suitable) and other discounts cannot be used for out-of-hours events or night bathing.
- 12. The need for an invoice must be announced in advance, it is not possible to issue it afterwards.
- 13. It is not possible to exchange money at the cashier's desk.

IV. CUSTOMER'S BOOK FIRST AID MEASURES

- 1. The customer's book is available at the checkouts, as well as in the lobbies, halls and management offices. The head of the bath is obliged to investigate the complaint, remark or proposal in accordance with the relevant regulations, and to act on it.
- 2. A staff member trained in first aid must be available to deal with any injuries or sickness suffered by guests.
- 3. The bath shall be provided with the quantity and quality of bandages and other first-aid equipment, in accordance with the headcount and the requirements of legislation and standards.

4. A record must be kept of any injuries, accidents or damage suffered by the guests in a standardized form.

V SAFE KEEPING OF VALUABLES

- 1. Guests should place cash, precious metals, jewellery and other personal valuable items (eg. car keys, mobile phones) in the safe. The Company is only responsible for the valuables placed in the safe.
- 2. The Company shall not be liable for any damages resulting from the loss or disappearance of objects left unattended in the bath area (including those placed on shelves in the pool area, lobby, corridors, waiting rooms). An object placed in an open cabinet, cabin or storage is also considered to be an object left unattended.
- 3. The found objects are handed over to the group leaders of the bath or to the bath management and a record is kept of them.

VI. HEAT CHAMBERS, STEAM CHAMBERS, SAUNAS, STEAM BATHS

- 1. The temperature of the hot air and steam chambers as well as the saunas must be displayed in a clearly visible place in front of the entrance and it must be indicated that the chambers may only be used by healthy people at their own risk.
- 2. The hot air and steam chambers as well as the saunas are equipped with an alarm bell. When the bell signals, the spa worker must immediately go to the indicated chamber. The staff of the bath is obliged to conduct checks several times a day in order to ensure the cleanliness of the chambers and the safety of the guests.
- 3. All guests may use the above services at their own risk, the user guide is posted at the entrance. In the saunas, naked parts of the body or swimwear must not come into contact with the sauna bench, the use of textiles (bath towels, towels, etc.) is mandatory. Slippers are allowed in the steam chambers. It is forbidden to bring slippers, newspapers, drinks and food into the saunas and hot air chambers! The use of a razor is strictly forbidden in the entire bath area!
- 4. It is strictly forbidden for guests to pour any liquids, oils or put ice on the sauna stoves. Such activities may be performed only by authorized employees of the Company.
- 5. The steam bath pools can only be used in an apron or a bathing suit according to the specifics of the given bath. Bathing naked is forbidden!
- 6. A soap bath is mandatory before using the pools.
- 7. The loungers must be kept clean and disinfected at all times. For medical services, we provide a free "reusable" sheet, once, at the start of the treatment.

- 8. Faucets with a mixing system installed in bathrooms and showers must be marked with a cold and hot signal. It must be ensured that no water above 45 °C flows out of the shower.
- 9. Guests are only allowed to use the hairdryers operated by the bath, the use of personal hairdryers and other electrical equipment is prohibited.
- 10. Guests must leave the pool areas, pools, hot air and steam chambers and saunas 15 minutes before closing time.

VII. SWIMMING POOLS

- 1. The swimming pools can only be used by those who can swim. It is strictly forbidden to jump into the pools, except in those pools where it is indicated by a sign.
- 2. The deep-water part of the pools provided with the "Deep water, for swimmers only!" warning may not be used by those who are unable to swim, even with supervision.
- 3. The use of the swimming pool, especially the deep-water parts, is at everyone's own risk and danger.
- 4. The use of a swimming cap is mandatory in swimming pools where a pictogram indicates this. The swimming cap cannot be replaced with other objects or clothing placed on the head.
- 5. For the safety supervision of the swimming pools, the cleanliness of the pools, the pool waters and the pool area, the readiness of the rescue equipment, the installation of first aid, and announcing the doctor for those rescued from the water (even if the rescue seems to be going smoothly), the pool supervisor (team leader) is in charge.

VIII. CONDUCTING EDUCATIONAL AND BUSINESS ACTIVITIES

1. In addition to medical treatments and wellness services, the Company also provides educational and group water sports activities in the baths and pools, but these activities can be carried out under pre-agreed conditions in order to prevent accidents and regulate the saturation of the pools and lanes. Educational activities in the bath areas may only be carried out by a company (association, foundation, sole proprietor, private person, etc.) that has a legal contract with the Company. If the management notices that educational activities are taking place in the bath outside of this legal contract, it shall request that the person carrying out the educational activity suspend it and pay Company a net amount of HUF 50,000 + VAT for damages caused by breach of contract due to the unauthorized activity. If the person performing the unauthorized educational activity is an employee (instructor) of a swimming school with a legal relationship with the Company, the swimming school is obliged to pay the above amount of compensation to the Company. In addition to the above, a person carrying out unauthorized educational activities may be banned from the area of baths operated by the Company for a definite period of time.

2. Only legal persons, companies, sole proprietors, etc. who have a legal relationship with the Company can perform business or economic activities in the bath areas. If the management notices that a business-like economic activity is taking place in the bath without a legal contract, it will call on the person present to suspend the activity and contact the Company's Sales Department, as well as to pay a net amount of HUF 50,000 + VAT as an area usage fee.

IX. OTHER REGULATIONS

- 1. The House Rules apply uniformly to all persons in the bath, so those who refuse to comply with its contents or who do not comply despite a warning may be denied services.
- Any person who violates the indications of the House Rules or disturbs the order of the bath or the peace of mind of the bath guests, but whose conduct does not constitute a violation, shall be removed from the bath and excluded from further use of the services by the staff members or the competent authorities. If necessary, the assistance of an official may be used for this purpose.
- 3. The head of the bath is responsible for everyone's compliance with the regulations of the House Rules.
- 4. The instructions for the operation of the bath and the services are contained in the operating regulations.

The present House Rules are the exclusive intellectual property of the Company, and may not be copied or used in whole or in part without the prior written consent of the Company. Failure to consent will result in legal consequences.

The House Rules shall be construed in conjunction with the Supplement to Prevent the Spread of Coronavirus (COVID-19) on June 20, 2020, and shall enter into force on the date of its issuance.

Budapest, April 20, 2022.

Budapest Spas cPlc Ildikó Borosné Szűts CEO

Attachments:

Appendix 1. Rudas Thermal Bath and Swimming Pool House Rules Supplement

Appendix 2. Szent Lukács Thermal Bath and Swimming Pool House Rules Supplement

Appendix 3. Csillaghegyi Árpád Forrásfürdő House Rules Supplement

Appendix 4. Paskál Thermal Bath and Swimming Pool House Rules Supplement

Appendix 5. Palatinus Thermal Bath, Swimming Pool and Wave Bath House Rules Supplement

Appendix 6. Sample documents related to chapter XI.

Appendix 7. Supplement to the House Rules issued to prevent the spread of the coronavirus (COVID-19) epidemic

Appendix 1

Auxiliary Regulations of the Rudas Thermal Bath and Swimming pool

In the Rudas Thermal Bath and Swimming Pool the current House Rules of the Budapest Spas cPlc are valid, with the additions below:

- 1. The Rudas Thermal Bath and swimming pool can not be visited under the age of 14.
- 2. Taking glasses/bottles outside on the sun-deck IS FORBIDDEN!
- 3. Splashing water from the panoramic pool to the road, throwing snow or any other object is FORBIDDEN and DANGEROUS!
- 4. Guests can choose lanes without bothering each other in the pool!
- 5. Lanes can be used by the guests respecting the "keep right" mode. Specific swimming items (swim paddle, umbrella etc.) can only be used in the pool only with approval and only in a leased lane.
- 6. Sheets provided for services must be returned by guests after use to the appointed place or to the personnel.
- 7. Based on weather conditions the pool guardian or lifeguard is authorized to evacuate and close the outside pool. Staying in the pool after a warning is forbidden, even at your own risk.
- 8. Staying in the pool after closing hours is forbidden for strangers or off-duty personnel.
- 9. On the men-women days of the thermal section, the Regulations I/11. is supplemented with the following:
 - Staying in apron in the lobby is FORBIDDEN!
 - Covering your intimate body parts is MANDATORY!
- 10. Consumption of beverages is permitted only in the Panoramic pool, out of a plastic cup and only beverages purchased in the Bath's Buffet.